

Pre-operative Instructions

Please read the following instructions carefully, as any animal that does not meet the outlined physical parameters for surgery (over/underweight, undisclosed medical conditions, vomiting anything other than bile), will be declined for surgery, without refund. If your pet has a medical condition or is currently on medications, please call us to confirm whether he/she is a good candidate for surgery within our program.

You must have an appointment. Please call 519-966-1118 to schedule your pet for surgery.

In order to protect your pet from the possibility of contracting an illness while here at the clinic, we recommend that you have your pet vaccinated at least two weeks prior to your appointment. Otherwise, vaccinations will be available at the time of surgery.

Animals must be between the ages of 5 months and 5 years, within normal weight range according to the following criteria:

www.purina.com/dogs/health/bodycondition.aspx or

www.purina.com/cat/weight-control/bodycondition.aspx

and be in good health. Animals older than 5 years may be accepted for surgery in the veterinarian's discretion, but must have had pre-anesthetic bloodwork done by your veterinarian prior to surgery.

Please advise us of any illnesses/treatments at the time of booking, or as soon as anything develops prior to surgery. Females must be finished nursing kittens/puppies for at least two weeks prior to receiving surgery. Males must have two testicles present in the scrotal sac. Males over 6 months of age with one or two undescended testicles may receive surgery at the discretion of the veterinarian.

All food should be removed from adult animals at midnight the evening prior to surgery, as vomiting while under anesthesia could be fatal! They may have water. Pets must be kept indoors or confined to ensure no food is consumed. Animals that vomit undigested food, clothing or foreign objects at any time during the medical process will be declined for surgery. Surgical fees will not be refunded, and the appointment will have to be rebooked.

Check-in time is at 8:00 AM. Your pet will not be admitted before 8:00 AM. If you arrive after 8:30 AM we will not be able to admit your pet for surgery - we will ask you to reschedule and your prepayment will be forfeited. We have a very strict surgical schedule that must be followed.

Please leave your animal in the car until you have completed all of the required paperwork. A technician will advise you when to retrieve your pet.

You must complete the necessary admission form when you arrive. Admission typically takes 10 minutes to complete.

All dogs must be on a leash and all cats must come in individual carriers or live traps. Cats that are not confined in proper cat carriers will not be accepted for surgery.

All appointments must be prepaid by credit card at the time of booking. We also accept cash or debit at our offices. These prepayments are non-refundable. Additional services, such as vaccines, microchips, etc, can be paid for the morning of surgery.

Animal pick-up is at 4:00pm on the same day. It is imperative that you be here by exactly 4pm, as this is when post-operative instructions are given for all animals. We do not board pets.